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Date: March 19,  
2026

9:00 a.m.

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## Board of Directors Meeting Agenda

### 1. Call to order/Pledge of Allegiance

### 2. Roll Call

### 3. [Approval of Minutes from February 19, 2026](#)

### 4. Public Comment

The RTA encourages public participation in its virtual meetings by inviting interested parties to provide written comment to the following email address: [communications@rtachicago.org](mailto:communications@rtachicago.org). All comments received electronically will be included as a link to the RTA's meeting agenda and posted on the RTA's website. Additionally, anyone wishing to speak during the public comment period of an RTA Board meeting must contact the RTA at: [communications@rtachicago.org](mailto:communications@rtachicago.org). Any written public comments or request to speak must be received no later than noon, the day prior to the Board meeting.

### 5. Executive Director's Report

### 6. Information Items

#### 6a. Customer Satisfaction Panel Survey update

Description: Staff will present the results of last quarter's customer satisfaction panel survey.

#### 6b. Expanding Access Pilot

Description: Staff will provide an overview of potential next steps with expanding [the current Access pilot](#) with Metra and Cook County to CTA and Pace as well as an overview of the [updated online fare portal](#).

#### 6c. Monthly financials

Description: Staff will present the regional financial results from January 2026.

### 7. Action Items

#### 7a. [Amendment of the 2026-2030 Capital Program, and extensions to Innovation, Coordination, and Enhancement \(ICE\) funded projects](#)

Description: The first proposed ordinance incorporates changes in projects, program revenue, and expenses for CTA, Pace, and Metra. The second proposed ordinance approves extensions to the Innovation, Coordination, and Enhancement (ICE) program for Metra, CTA, and Pace.

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7b. [ADA Action Plan 2](#)

Description: Staff is requesting Board adoption of an ordinance to approve an update to the Action Plan including proposed changes to the Taxi Access Program (TAP) and the Rideshare Access Program (RAP).

7c. [Ordinance Authorizing a Contract for Printing and Mailing of Maps](#)

Description: The proposed ordinance authorizes the Executive Director to execute a two-year contract with Motr GrafX, LLC to provide map printing and mailing services.

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7d. [Ordinance Authorizing a Contract for Professional Services for the DuPage County Demand Response Transportation Study](#)

Description: The proposed ordinance authorizes the Executive Director to execute a two-year contract with Via Mobility to prepare the DuPage County Demand-Response Transportation Study.

7e. [Approval of travel expense reimbursement\(s\)](#)

## 8. New Business

## Adjournment