Accessibility

Metra has 242 commuter rail stations, of which 171 are fully accessible and 22 are partially accessible. The CTA "L" train system includes 145 stations, of which 102 are fully accessible. All CTA and Pace buses are ramp-equipped and made automatic stop announcements. For more information on how to use the region’s accessible bus and rail system, visit RTAChicago.org/video-resources/accessible-transit

RTA Travel Information Center: 312-436-2000 or Mon-Sat: 6:00 am to 7:00 pm
RTAChicago.org

RTA Customer Service
Call 312.915.3110 for locations and hours.

CTA and Pace Fares

Fares on the express fare payment system, which makes it faster and easier to board trains. Vortex Transit accounts can be fueled with value and passes using the Vortex App, card or cash cards at any Vortex reading machine. A $100 Vortex card has an associated pass that can be added in increments of $10, or $20, $30, or $50. A Vortex card can be added at any time, and is valid at all time.

CTA and Pace Fares

Pace offers unlimited rides on CTA and Pace when purchased with a retail value of at least $5.00. All passes are valid at any CTA transit account or contactless bank account.

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